



LIMITED WARRANTY INFORMATION

The KraftWerks Performance Group, LLC warranty is provided to the original purchaser of certain KraftWerks supercharger systems and KraftWerks components, but not all, and is subject to the terms and conditions found in this document. This warranty is limited to the original purchaser and is non-transferable. There is no warranty on KraftWerks components or supercharger systems used specifically for racing purposes. No other warranties beyond what is written in this document is either expressed or implied including but not limited to any implied warranty of merchantability or fitness for a particular application. No agent or employee of KraftWerks Performance Group, LLC or dealer/distributor/installer of KraftWerks components and/or supercharger systems can amend this document and or authorize any warranty beyond what is written in this document.

KraftWerks Supercharger Systems Warranty:

The Rotrex supercharger used on street driven vehicles is warranted by Rotrex A/S for a period of three years from date of purchase.

KraftWerks Performance Group, LLC warranties all other KraftWerks system components for a period of one year from the date of purchase.

KraftWerks Performance Group, LLC shall not be liable for any special, direct, indirect, incidental, or consequential damages, that might be claimed as a result of the failure of any part, including claims for delay, loss of profits, or labor.

KraftWerks Performance Group, LLC shall not be liable for any damage or injury to persons or property resulting from improper installation or misuse of any part subject to this warranty.

KraftWerks does not warranty any system or component when not installed and used strictly in accordance with KraftWerks Performance Group, LLC instruction and maintained to original equipment standards.

This warranty does not cover failures or malfunctions that are the result of modification to the original kit components.

This warranty does not cover failures due to improper servicing of the vehicle and/or the KraftWerks system components.

This warranty does not cover failures due to normal wear and tear or abuse.

KraftWerks Performance Group, LLC does not warranty any products that are used specifically for racing purposes.

KraftWerks Performance Group, LLC does not warranty any YouTune, Race, or similar Supercharger Systems.

The KraftWerks Performance Group, LLC warranty does not include failures due to:

- Improper tuning
- Overspeeding the supercharger or any of its components
- Debris damage to the impeller blades
- Improper or lack of a bypass valve
- Rotrex Oil system modification or failures
- Rotrex SX100 Oil and filter change not performed every 50,000 miles
- Overheating of the Rotrex from components other than stock OE components including but not limited to: headers or radiators

Final determination of the suitability of the products for the use contemplated by the buyer is the sole responsibility of the buyer.

KraftWerks Warranty Procedure:

Parts returned must be determined by KraftWerks Performance Group, LLC to be defective prior to any warranty credit or replacement being issued. KraftWerks Performance Group, LLC's obligation under this warranty shall be limited to the repairing or replacing, at KraftWerks' discretion, any part proven defective. KraftWerks Performance Group, LLC will not be responsible for any diagnostic fees, shop fees, or any other fees related to said warranted product.

Please contact the KraftWerks Customer Service Department to discuss any warranty issue before returning the product for warranty consideration. No product may be returned for any reason without first contacting KraftWerks Performance Group, LLC for a Return Merchandise Authorization (RMA) number. Please contact KraftWerks Performance Group, LLC directly for a Return Merchandise Authorization (RMA) number before shipping any product for warranty consideration.

The customer must prepay all transportation charges for warranty consideration. KraftWerks Performance Group, LLC will return products returned for warranty consideration via standard surface shipping unless the customer requests and has paid for expedited service.

Once you have been issued an RMA number you may return the product in question with the RMA number clearly present on the outside of the package. Any product shipped without an RMA number clearly visible on the outside of the packaging will not be received by our shipping/receiving personnel.

It is the responsibility of the person shipping the product in question to package the product properly so that it arrives at our facility intact and without damage. A properly packaged Rotrex Supercharger claim must have all oil lines plugged properly so as to not leak oil. This consideration will not only keep the shipping companies from scrutinizing the contents, but it will also preserve the integrity of the shipping material so that the product arrives at our facility safely.

Include in the product return package:

- The original purchaser's name, address, e-mail, and phone number
- A clear copy of the original receipt showing the date of purchase
- Vehicle, Vehicle Mileage
- KraftWerks Kit, KraftWerks Kit Mileage on Vehicle
- RMA Number
- Return Address
- A description of the failure with as many facts and photos related to the failure as possible

Receiving an RMA does not guarantee that the product in question will be issued a warranty. It is simply an authorization for you to ship the product in question for KraftWerks Performance Group, LLC to inspect it for warranty consideration.

All warranty claims should be shipped to:

KraftWerks Performance Group
Customer Service Department
2050 5th Street
Norco, CA 92860
RMA Number _____

If the product in question is not covered by the KraftWerks Performance Group, LLC warranty, you will be charged a \$75 inspection fee and pay all shipping and handling cost related to the product in question. All fees must be authorized and paid for before disassembly or inspection can proceed. If the product in question is not considered for warranty you will be charged the \$75 inspection fee and ground shipping with insurance back to the owner.